



Financial Policies

Minor In-Office Cosmetic Procedures or Aesthetic Treatments:

Minor in-office cosmetic procedures, aesthetic services, and products are self-pay and payment is due, in full, at the time of service. **No refunds** will be issued for completed procedures, services, treatments or products. Cosmetic Center store credit may be issued for aesthetic services not completed. Cosmetic Center Credit may also be issued for skin care products if returned within 15 days of purchase.

Surgical Procedures:

A \$500.00 non-refundable deposit is required to reserve a surgery date and time. This deposit is applied toward the total cost of your surgery. As such, it cannot be applied or used for any other future procedures, products or services. Surgical procedure dates will not be held without the deposit. Remaining balances are due a minimum of two weeks (14 days) before your scheduled surgery date. Surgery procedures not paid in-full two weeks (14 days) prior to the scheduled surgery date will be cancelled or postponed.

Visa, MasterCard, Discover, American Express, cash and personal checks are accepted.

Care Credit is accepted for cosmetic surgery only. **Care Credit** cannot be used for surgery deposit. *Medkey and Charity Care are not accepted for cosmetic surgeries, procedures, aesthetic services or products.*

Insurance and Cosmetic Surgeries, Procedures, Aesthetic services and products:

Cosmetic surgeries, procedures, aesthetic services or products are not covered under health insurance. The Carilion Clinic Cosmetic Center does not accept insurance payment for any surgeries, procedures, services and products rendered at the Center and, will not assist patients in attempting to obtain insurance payment coverage. Attempts at obtaining insurance payments for the above listed surgeries, procedures, services and products may be considered fraud.

COMPLICATIONS AND UNSATISFACTORY RESULTS:

Postoperative complications are rare. However should postoperative complications arise necessitating care at an emergency department, a hospital admission, additional surgery, anesthesia, laboratory tests, etc., patients are responsible for any and all charges incurred. Depending on an individual's plan and coverage, insurance may not cover any or all charges.

Although good results are expected, there is no guarantee or warranty, expressed or implied, of the results that may be obtained for any service, procedure or product performed or sold at the Center. Additional services, procedures or products may be required to improve results of, or to correct or improve conditions caused by complications, risks or side effects of, services, procedures or products. Financial responsibility of additional services, procedures or products will rest with the patient.

I have read thoroughly, understand and agree to the above policies and conditions.

Client Signature:

Date: